

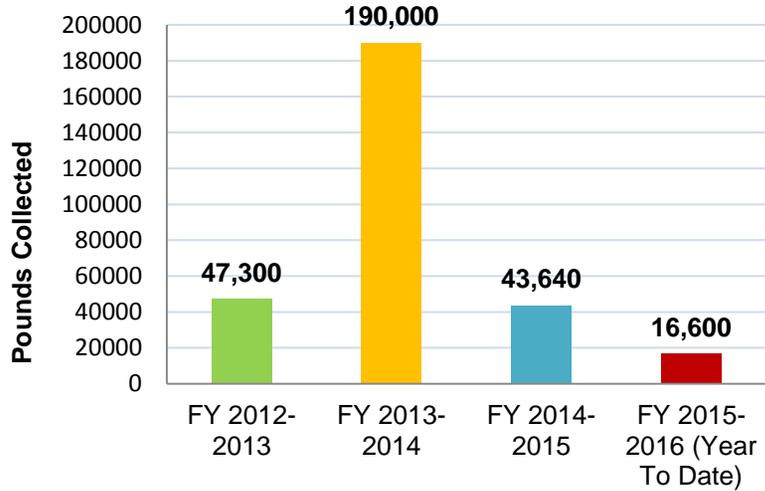
**Costa Mesa Sanitary District  
Solid Waste**

	<b>Measure Objective</b>	<b>Measure Actual</b>	<b>Achieved Yes/No</b>
<b>Workload Indicators</b>			
1. Pounds of large item collections (FY 2014-15)	N/A	<b>43,640</b>	N/A
2. Pounds of Christmas trees collected for recycling (FY 2014-15)	N/A	<b>164,960</b>	N/A
3. Pounds of door-to-door household hazardous waste collections (FY 2014-15)	N/A	<b>4,760</b>	N/A
4. Pounds of alkaline batteries collected (FY 2014-15)	N/A	<b>5,340</b>	N/A
5. Number of recycling scavenging investigations in 2015	N/A	<b>86</b>	N/A
6. Number of cases regarding carts stored in public view in 2015	N/A	<b>568</b>	N/A
<b>Efficiency Indicators</b>			
7. CMSD's net to hauler rate is within 10% of the average net to hauler rate when compared to the 33 Orange County agencies	≤10%	<b>8.01%</b>	<b>Yes</b>
8. Missed collections is less than three per month due to driver's error	36	<b>581</b>	<b>No</b>
9. 95% of carts stored in public view cases are closed within 10 business days	95%	<b>52%</b>	<b>No</b>
<b>Effectiveness Indicators</b>			
10. Achieved 75% waste stream diversion from landfills	75%	<b>60%</b>	<b>No</b>
11. CMSD's exclusive franchise hauler receives 90% approval rating from surveyed residents.	90%	<b>89%</b>	<b>No</b>
12. CMSD's exclusive franchise hauler received less than 25 complaints a year	25	<b>9</b>	<b>Yes</b>

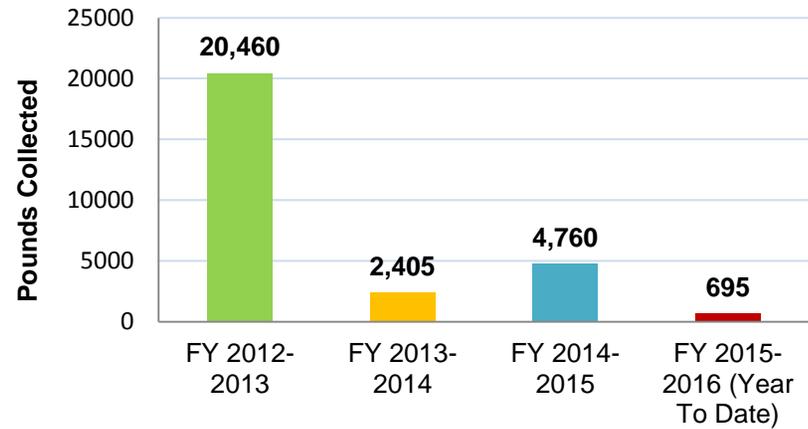
Workload Indicators

See the following pages.

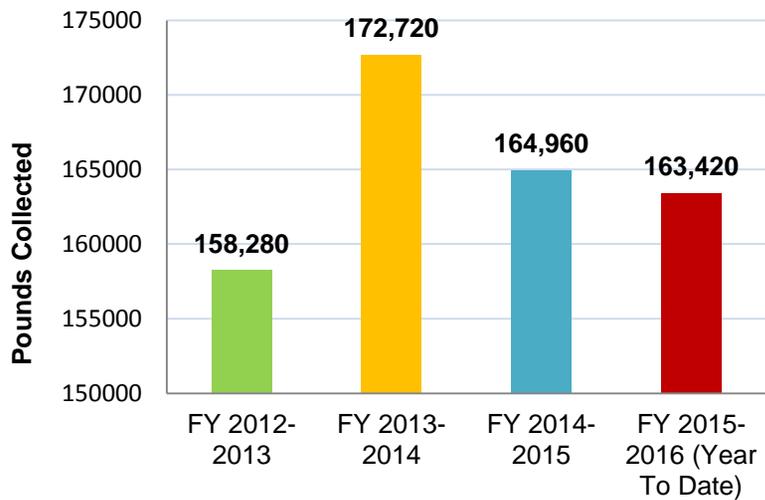
### Large Item Collections



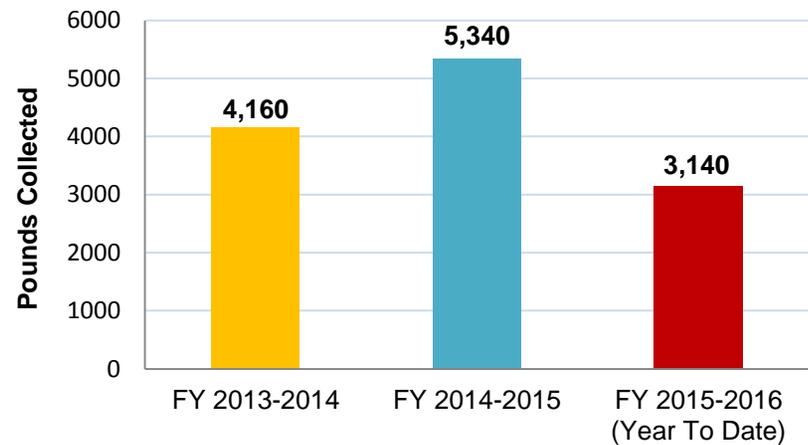
### Door-to-Door HHW Collections



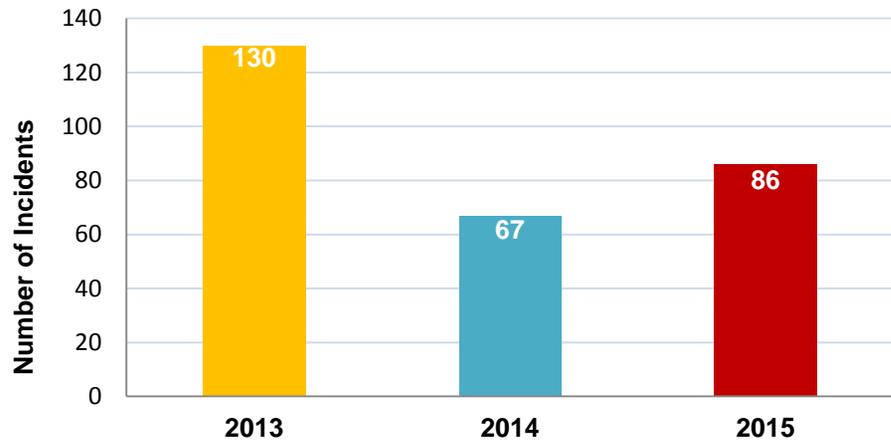
### Christmas Tree Recycling



### Alkaline Battery Recycling Program



### Scavenging Incidents



### Refuse Carts Stored In Public View Cases

