



Costa Mesa Sanitary District

...an Independent Special District

FOR IMMEDIATE RELEASE

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COSTA MESA SANITARY DISTRICT AWARDED PROGRAM EXCELLENCE IN GOVERNANCE

(Costa Mesa, CA) – On April 11, 2016, the International Institute of Municipal Clerks (IIMC) awarded the Costa Mesa Sanitary District (CMSD) the Award for Program Excellence in Governance for its introduction of a Virtual Sewer Map Interface on its website. Implemented on March 1, 2016, the Virtual Sewer Map provides the public with immediate online access to the District's sewer atlas and as-built plans. Residents and developers often require these plans to identify sewer laterals and District main lines. Prior to the implementation of the Virtual Sewer Map, many members of the public required assistance from District staff to access and review sewer plans in person at the District's headquarters. District Clerk, Noelani Middenway, recognized the inefficiency of this process and took the initiative to have all 30,000 pages of the District's sewer atlas and as-built plans digitized and archived into the District's records management program. She then provided the electronic files to Environmental Engineering & Contracting (EEC), the District's consultant for managing its Geographic Information Systems (GIS), to integrate the images into a virtual map. Additionally, the District's field staff and disaster service



Protecting our community's health and the environment by providing solid waste and sewer collection services.

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workers are now able to utilize the map on tablets within their field vehicles. Access to this information is critical to their ability to immediately respond and function in the event of emergencies such as sanitary sewer overflows (SSOs) or natural disasters. To view the District's virtual sewer map, visit <http://cmsdca.gov/index.php/departments/sewer-system/sewer-map>.

IIMC's Program Excellence in Governance Award was established in 2007 in order to encourage its members to develop innovative programs and strategies to benefit their communities. Applicants are judged according to criteria such as innovative customer service and methods to increase public safety. IIMC chose only three agencies (including the District) to receive this esteemed award out of a total of 13 applications.

For more information about CMSD, please visit the District's website at www.cmsdca.gov.

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